

Table of Contents

| | <u>Teacher Page</u> |
|--|-------------------------|
| Using the Teacher’s Guide | vi |
| Hiam Ginott Quote | ix |
| Lesson 1: Review of the Mediation Process | T-1 |
| Mediation Script: “The Case of the Squished Candy” | T-3 |
| Lesson 2: Using Neutral Language | T-7 |
| Answer Key: Words Activity | T-10 |
| Answer Key: Making Connections Worksheet | T-11 |
| Answer Key: Reality Check #1 | T-12 |
| Lesson 3: Applying Neutral Reframing | T-13 |
| Answer Key: Reality Check #2 | T-16 |
| Lesson 4: Recognizing Judging | T-17 |
| Answer Key: Reality Check #3 | T-19 |
| Lesson 5: Minimizing Judging | T-20 |
| Lesson 6: Mock Mediation: Values Conflict | T-22 |
| Mock Mediation Roles | T-25 |
| Answer Key: Mock Mediation Observation Form | T-26 |
| Lesson 7: Body Language | T-27 |
| Body Language Senarios | T-29 |
| Lesson 8: Dealing with Emotions and Relationships | T-30 |
| Mediation Tips..... | T-33 |
| Answer Key: Reality Check #4: | T-34 |
| Lesson 9: Identifying Position, Interests and Needs | T-35 |
| Answer Key: Choose a Box..... | T-39 |
| Answer Key: Reality Check #5: | T-40 |
| Lesson 10: Practice Identifying the Problem | T-41 |
| Answer Key: My Position, Interests, Needs and Fears..... | T-44 |
| Lesson 11: Mock Mediation: Lost Money | T-45 |
| Mock Mediation Roles..... | T-48 |
| Answer Key: Mock Mediation Observation Form | T-49 |
| Lesson 12: Power—An Introduction | T-50 |
| Answer Key: Reality Check #6 | T-53 |
| Lesson 13: Power: Legitimate and Nonlegitimate | T-54 |
| Class Meeting Roles | T-57 |
| Answer Key: Reality Check #7 | T-58 |
| Lesson 14: Aggression, Assertion and Submission | T-59 |
| “How Does It Feel?” Scenarios | T-63 |

Table of Contents

| | <u>Teacher Page</u> | <u>Student Page</u> |
|---|-------------------------|-------------------------|
| Answer Key: Reality Check #8 | T-64 | |
| Lesson 15: Choice | T-65 | |
| Answer Key: Life Choices and Consequences | T-68 | |
| Lesson 16: Mock Mediation: Friendship on the Rocks | T-71 | |
| Mock Mediation Roles: Friendship on the Rocks | T-74 | |
| Guide: If an Impasse Is Reached | T-75 | |
| Tips for Empowering Mediators | T-76 | |
| Answer Key: Mock Mediation Observation Form | T-77 | |
| Terms | T-79 | |

Student Pages:

| | |
|--|------|
| Neutral Reframing | S-1 |
| Words Activity | S-2 |
| Making Connections Worksheet | S-3 |
| Reality Check #1: Neutral Reframing | S-4 |
| Neutral Reframing Tips..... | S-5 |
| Reframing Questions | S-6 |
| Reality Check #2: Apply Neutral Reframing | S-8 |
| Mediator Conversation | S-9 |
| Reality Check #3: Assumptions/Judgments | S-10 |
| Tips to Minimizing Judging | S-11 |
| Mock Mediation Observation Form: Values Conflict | S-12 |
| Identifying and Addressing Underlying Emotions | S-13 |
| Reality Check #4: Dealing with Emotions | S-14 |
| Choose a Box: Position, Interests, Needs | S-15 |
| Reality Check #5: Position, Interests, Needs | S-16 |
| TIPS: Clue Me In | S-17 |
| My Position, Interests, Needs | S-18 |
| Mock Mediation Observation Form: Lost Money | S-19 |
| What Does Power Look Like? | S-20 |
| Power Continuum and Characteristics | S-21 |
| Reality Check #6: Power... An Introduction | S-22 |
| Recognizing Power: Scenario Overview | S-23 |
| Reality Check #7: Power: Legitimate/Nonlegitimate | S-24 |
| Behaviors | S-25 |
| Reality Check #8: Aggression, Assertion, Submission | S-26 |
| Life Choices and Consequences | S-27 |
| Mock Mediation Observation Form: Friendship on the Rocks | S-30 |